

Dear Customer,

In 2019 we will be celebrating 21 years in business, providing our customers with a comprehensive portfolio of delivery and value-added services.

Mission Express is an independent company offering services across all modes of transport, to all corners of the globe. We have year on year striven to offer a service on which you can rely. Your continued loyalty to us over the years is testament to our achievement, and we thank you for choosing us, time and again.

You will, of course, be aware that the export / import market is challenging and changing in the present political and economic climate. With this in mind we have had to review rates going into the New Year, and are implementing an average 3.9% increase on International & Domestic movements effective 14<sup>th</sup> January 2019.

We understand fully that a rise in prices is never welcome, but hope that you will appreciate the need for us to pass on genuine increases in operating costs in order to be able to continue to offer and further develop high-quality services

We are a business committed to customer care and offering tailored, reliable services for a fair price.

Thank you for your business and your continued, valued support.

Yours sincerely,

*Steve Grossman*

Steve Grossman MloD  
Managing Director  
Mission Express Ltd

